

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June 2020**  
**C.G.No.226/ 2019-20/Nellore Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

Venkatesh Chenga,  
Pottempadu (V),  
Survepalli Bit 5,  
Muthukur Mandal,  
Nellore -Dist

Complainant

***AND***

1. Assistant Accounts Officer/O/Nellore Rurals
2. Deputy Executive Engineer/O/Nellore Rurals
3. Executive Engineer/O/Nellore Rurals

Respondents

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**ORDER**

1. Complainant presented a complaint before this forum stating that in the Aug'2019 CC bill he was issued for payment of ACD charges for an amount of Rs. 3,12,320/- for his LT Cat -III service.
2. Respondents No. 1,2 and 3 submitted their joint written submission before this forum stating that the complainant service was verified and found that the complainant utilized maximum units and every month billed RMD more than above 13 KVA. The ACD notice was calculated based on the consumption utilized by the complainant from 03/2019 to 09/2019. ACD notice was generated to an amount of Rs.3,34,812/- and security deposit available was Rs.22,500/-. Hence balance paid by the consumer is Rs.3,12,330/- .
3. Complainant when contacted over phone by the forum on 12.03.2020 at 01.00 P.M he informed that he had paid the entire CC bill amount and his grievance was resolved. He requested the forum to close his complaint.

**DESPATCHED**

**DATE** C.G.No.226/2019-20/Nellore Circle

Page 1

4. Since the complainant himself acknowledged that his grievance was resolved accordingly the complaint is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June' 2020.

Sd/-  
**Independent Member**

Sd/  
**Chairperson**

True Copy  
Member Finance  
09/06/2020

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.